CORRELATION OF STANDARDS WITH

#### GOODHEART-WILLCOX

Standard	Textbook	
Domain 1.0 Software		
1.1 Compare and contrast common operating systems and their functions and features.		
Types	p. 94–104	
Software compatibility for different OS types and versions	p. 94–95, 123	
Awareness of hardware compatibility for OS support	p. 94–95	
Basic functions of an operating system	p. 94–104	
1.2 Identify common programs, applications and their purpose.		
Турез	p. 109–123	
Platforms	p. 113–114	
Common file types	p. 138–139	
1.3 Given a scenario, use software management best practices.		
Install/uninstall	p. 123–127	
Patching/updates for OS, drivers, applications and security software	p. 125–126	
Software version identification and compatibility	p. 111–112	
Licensing	p. 110–111, 337–338	
1.4 Identify the following alternative technologies and their purpose.		
Virtualization	p. 691–692	
Cloud computing	p. 9, 613	
Web applications	p. 15–18, 591–593, 612–613	
VoIP	p. 611	
Telepresence	p. 620	
Gesture-based interaction	p. 54	
1.5 Explain the basic software features and functions of wireless devices.		
Unlocking/security	p. 575–576, 651–652	
Bluetooth pairing	p. 563	
Wireless connection setup	p. 562–563	
Email configuration	p. 590–593	
Screen orientation	p. 39–40	
Synchronization configuration	p. 16	
Airplane mode		
Stores for mobile applications	p. 114	
Domain 2.0 Hardware		
2.1 Identify basic wired and wireless peripherals and their purpose.		
Output devices	р. 60–69	
Input devices	p. 50–60	
Input and output devices	p. 11, 54, 71–73, 608	
2.2 Compare and contrast common computer connector types.		
Video		
FireWire		
eSATA		
Thunderbolt		
USB		
PS/2		
Parallel		

CORRELATION OF STANDARDS WITH

### GOODHEART-WILLCOX

Serial		
RJ-45		
RJ-11		
Audio		
Power		
2.3 Identify the purpose of internal computer components.		
CPU	p. 44–45	
Power supply		
RAM	p. 42–43	
Storage	p. 42–43	
Expansion cards	p. 45	
Motherboard/mainboard	p. 45	
System cooling	p. 186	
Domain 3.0 Security		
3.1 Define basic security threats.		
Malware	p. 639	
Phishing	p. 642–643	
Social engineering	p. 640	
Spam	p. 602	
Password cracking	p. 664–667	
Physical security	p. 637–677	
3.2 Given a scenario, use security best practices.		
Password management	p. 665–667	
Device hardening	p. 573–578	
Open WiFi vs. secure WiFi	p. 575–576	
Multifactor authentication	p. 646–647	
Suspicious emails	p. 645–657	
Act on security software alerts	p. 669–671	
Admin vs. user vs. guest account	p. 100	
3.3 Given a scenario, use web-browsing best practices.		
Recognize a secure connection/website	p. 646, 656	
Recognize invalid certificate warnings		
Recognize suspicious links	p. 656–657	
Recognize suspicious banner ads	p. 642	
Recognize adware symptoms	p. 639	
Limit the use of personally identifiable information	p. 651–658	
Update browsers and plugins	p. 522–523	
Disable unneeded/suspicious browser plugins, toolbars and extensions	p. 522–523	
Disable autofill forms/passwords		
Clear browser cache/history/cookies	p. 641–642	
Recognize untrusted source warnings	p. 527–531	
Risks of using public workstations	p. 676–677	
Domain 4.0 Networking		
4.1 Given a scenario, set up and configure a basic SOHO router (wired/wirele	•	
Verify wired connection, if applicable	p. 558–564	

CORRELATION OF STANDARDS WITH

### GOODHEART-WILLCOX

Set WEP vs. WPA vs. WPA2	p. 575–576	
Change SSID from default	p. 651–652	
Apply a new wireless password	p. 675–676	
Change admin password for router		
Connect to the new network	p. 559 p. 564	
	•	
Verify Internet connectivity	p. 512–514	
Update firmware if necessary	p. 47, 196	
4.2 Compare and contrast cellular, wireless and wired data connections.	coc. coo	
High vs. low mobility	p. 606–609	
High vs. low availability	p. 606–609	
High vs. low throughput/bandwidth	p. 606–609	
High vs. low reliability	p. 606–609	
Connection delay	p. 606–609	
Number of concurrent connections	p. 606–609	
Levels of security	p. 652	
4.3 Compare and contrast different methods of sharing and storage.		
HTTP vs. HTTPS	p. 646	
FTP vs. FTPS vs. SFTP	p. 514, 646	
Local vs. hosted storage	p. 15–18	
Peer-to-peer	p. 570, 674	
Network vs. local printing	p. 228–230	
Domain 5.0 Basic IT Literacy		
5.1 Perform appropriate steps to set up a basic workstation.		
Plug in cables	p. 196	
	p. 190	
Power on computer	p. 96, 98–100, 101–103	
Power on computer		
Power on computer Follow initial operating system setup wizard	p. 96, 98–100, 101–103	
Power on computer Follow initial operating system setup wizard Install security software	p. 96, 98–100, 101–103 p. 648, 670–671	
Power on computer Follow initial operating system setup wizard Install security software Configure peripherals (if applicable)	p. 96, 98–100, 101–103 p. 648, 670–671 p. 197–198	
Power on computer Follow initial operating system setup wizard Install security software Configure peripherals (if applicable) Uninstall unneeded software (if applicable)	p. 96, 98–100, 101–103 p. 648, 670–671 p. 197–198 p. 126	
Power on computer Follow initial operating system setup wizard Install security software Configure peripherals (if applicable) Uninstall unneeded software (if applicable) Configure and verify Internet connection	p. 96, 98–100, 101–103 p. 648, 670–671 p. 197–198 p. 126 p. 512–514	
Power on computer Follow initial operating system setup wizard Install security software Configure peripherals (if applicable) Uninstall unneeded software (if applicable) Configure and verify Internet connection Install additional software (if applicable)	p. 96, 98–100, 101–103 p. 648, 670–671 p. 197–198 p. 126 p. 512–514 p. 124–125	
Power on computer   Follow initial operating system setup wizard   Install security software   Configure peripherals (if applicable)   Uninstall unneeded software (if applicable)   Configure and verify Internet connection   Install additional software (if applicable)   Run software and security updates	p. 96, 98–100, 101–103 p. 648, 670–671 p. 197–198 p. 126 p. 512–514 p. 124–125 p. 125–126	
Power on computer   Follow initial operating system setup wizard   Install security software   Configure peripherals (if applicable)   Uninstall unneeded software (if applicable)   Configure and verify Internet connection   Install additional software (if applicable)   Run software and security updates   Other user accounts (if applicable)	p. 96, 98–100, 101–103 p. 648, 670–671 p. 197–198 p. 126 p. 512–514 p. 124–125 p. 125–126 p. 100	
Power on computer   Follow initial operating system setup wizard   Install security software   Configure peripherals (if applicable)   Uninstall unneeded software (if applicable)   Configure and verify Internet connection   Install additional software (if applicable)   Run software and security updates   Other user accounts (if applicable)   Basic cable management	p. 96, 98–100, 101–103 p. 648, 670–671 p. 197–198 p. 126 p. 512–514 p. 124–125 p. 125–126 p. 100	
Power on computerFollow initial operating system setup wizardInstall security softwareConfigure peripherals (if applicable)Uninstall unneeded software (if applicable)Configure and verify Internet connectionInstall additional software (if applicable)Run software and security updatesOther user accounts (if applicable)Basic cable management5.2 Explain the basic methods of navigating an operating system.	p. 96, 98–100, 101–103 p. 648, 670–671 p. 197–198 p. 126 p. 512–514 p. 124–125 p. 125–126 p. 100 p. 196	
Power on computerFollow initial operating system setup wizardInstall security softwareConfigure peripherals (if applicable)Uninstall unneeded software (if applicable)Configure and verify Internet connectionInstall additional software (if applicable)Run software and security updatesOther user accounts (if applicable)Basic cable management5.2 Explain the basic methods of navigating an operating system.Executing programs	p. 96, 98–100, 101–103 p. 648, 670–671 p. 197–198 p. 126 p. 512–514 p. 124–125 p. 125–126 p. 100 p. 196	
Power on computerFollow initial operating system setup wizardInstall security softwareConfigure peripherals (if applicable)Uninstall unneeded software (if applicable)Configure and verify Internet connectionInstall additional software (if applicable)Run software and security updatesOther user accounts (if applicable)Basic cable management5.2 Explain the basic methods of navigating an operating system.Executing programsDifference between shortcuts and files	p. 96, 98–100, 101–103 p. 648, 670–671 p. 197–198 p. 126 p. 512–514 p. 124–125 p. 125–126 p. 100 p. 196	
Power on computerFollow initial operating system setup wizardInstall security softwareConfigure peripherals (if applicable)Uninstall unneeded software (if applicable)Configure and verify Internet connectionInstall additional software (if applicable)Run software and security updatesOther user accounts (if applicable)Basic cable management5.2 Explain the basic methods of navigating an operating system.Executing programsDifference between shortcuts and filesManipulating files	p. 96, 98–100, 101–103 p. 648, 670–671 p. 197–198 p. 126 p. 512–514 p. 124–125 p. 125–126 p. 100 p. 196 p. 215–216 p. 157–162	
Power on computerFollow initial operating system setup wizardInstall security softwareConfigure peripherals (if applicable)Uninstall unneeded software (if applicable)Configure and verify Internet connectionInstall additional software (if applicable)Run software and security updatesOther user accounts (if applicable)Basic cable management5.2 Explain the basic methods of navigating an operating system.Executing programsDifference between shortcuts and filesManipulating filesRead-only vs. modifiable files	p. 96, 98–100, 101–103 p. 648, 670–671 p. 197–198 p. 126 p. 512–514 p. 124–125 p. 125–126 p. 100 p. 196 p. 215–216 p. 157–162 p. 164–166, 254	
Power on computerFollow initial operating system setup wizardInstall security softwareConfigure peripherals (if applicable)Uninstall unneeded software (if applicable)Configure and verify Internet connectionInstall additional software (if applicable)Run software and security updatesOther user accounts (if applicable)Basic cable management5.2 Explain the basic methods of navigating an operating system.Executing programsDifference between shortcuts and filesManipulating filesRead-only vs. modifiable filesNavigate a file structure	p. 96, 98–100, 101–103 p. 648, 670–671 p. 197–198 p. 126 p. 512–514 p. 124–125 p. 125–126 p. 100 p. 196 p. 215–216 p. 157–162 p. 164–166, 254 p. 135–143	
Power on computerFollow initial operating system setup wizardInstall security softwareConfigure peripherals (if applicable)Uninstall unneeded software (if applicable)Configure and verify Internet connectionInstall additional software (if applicable)Run software and security updatesOther user accounts (if applicable)Basic cable management5.2 Explain the basic methods of navigating an operating system.Executing programsDifference between shortcuts and filesManipulating filesRead-only vs. modifiable filesNavigate a file structureSearch, sort and display filesCreate screen captures	p. 96, 98–100, 101–103 p. 648, 670–671 p. 197–198 p. 126 p. 512–514 p. 124–125 p. 125–126 p. 100 p. 196 p. 215–216 p. 157–162 p. 157–162 p. 157–143 p. 150–152	
Power on computerFollow initial operating system setup wizardInstall security softwareConfigure peripherals (if applicable)Uninstall unneeded software (if applicable)Configure and verify Internet connectionInstall additional software (if applicable)Run software and security updatesOther user accounts (if applicable)Basic cable management5.2 Explain the basic methods of navigating an operating system.Executing programsDifference between shortcuts and filesManipulating filesRead-only vs. modifiable filesNavigate a file structureSearch, sort and display files	p. 96, 98–100, 101–103 p. 648, 670–671 p. 197–198 p. 126 p. 512–514 p. 124–125 p. 125–126 p. 100 p. 196 p. 215–216 p. 157–162 p. 164–166, 254 p. 135–143 p. 150–152	
Power on computerFollow initial operating system setup wizardInstall security softwareConfigure peripherals (if applicable)Uninstall unneeded software (if applicable)Configure and verify Internet connectionInstall additional software (if applicable)Run software and security updatesOther user accounts (if applicable)Basic cable management5.2 Explain the basic methods of navigating an operating system.Executing programsDifference between shortcuts and filesManipulating filesRead-only vs. modifiable filesNavigate a file structureSearch, sort and display filesCreate screen capturesNavigate with hot keys	p. 96, 98–100, 101–103 p. 648, 670–671 p. 197–198 p. 126 p. 512–514 p. 124–125 p. 125–126 p. 100 p. 196 p. 215–216 p. 157–162 p. 157–162 p. 157–143 p. 150–152	

CORRELATION OF STANDARDS WITH

### GOODHEART-WILLCOX

Folder and file permissions	p. 100, 164, 166
5.3 Given a scenario, implement basic support concepts.	
Check for external issues	p. 191–205
Manufacturer documentation	p. 191–192
Manufacturer websites	p. 192–193
Technical community groups	p. 191–192
Internet search engine	p. 191–192
Contact technical support	p. 191, 198
5.4 Explain basic backup concepts.	
Importance of backups	p. 168–169, 668
Scheduling	p. 168–169
Frequency	p. 168–169, 668
Storage mediums	p. 168, 668
Backup verification and testing	
5.5 Describe the importance and impact of various environmental and safety c	oncepts.
Proper disposal methods	p. 180 (Green Tech), 295 (Green
	Tech), 300 (Writing), 647–648
Power	p. 8 (Green Tech), 101–103, 320
	(Green Tech), 472 (Green Tech),
	568 (Green Tech), 668
Device placement	p. 186
Electrostatic discharge concepts	
Ergonomic concepts	p. 526–527
Follow manufacturer safety guidelines	